



600 Union Ave., Suite 204
Fairfield, California 94533
Phone: (707) 421-2272 Fax: (707) 434-0244

CASA of Solano County Children's Waiting Room Supervisor Job Description

Position Summary

Part time, twenty-nine (29) hours per week. Monday through Thursday 7:45AM to 3:00PM.

Assures effective and efficient day-to-day administration of the Children's Waiting Room, located within the Superior Court of Solano County and managed by CASA of Solano County. Duties include, but are not limited to, effective management of the waiting room and waiting room staff, effective maintenance of the waiting room and all furniture, fixtures and supplies within the waiting room as well as other duties as assigned by the Executive Director. Reports to the Executive Director.

Responsibilities

- Manage on-going operations of the Children's Waiting Room, which is open Monday through Thursday from 8:00 AM to 3:00 PM (excluding holidays).
- Manage staff, paid and volunteer, who are assigned to the Children's Waiting Room.
- Create awareness of the facility within the courthouse staff and with the public. Monitor usage and create additional demand for services.
- Check parent(s), guardians, and/or CASA volunteers and their child(ren) in and out of the Children's Waiting Room.
- Maintain all records as they pertain to usage of the Children's Waiting Room. Provide weekly usage report to Executive Director
- Provide age appropriate activities for the child(ren).
- Maintain communications with courtrooms regarding who is in the Children's Waiting Room, direct children to courtroom when case is called, and respond to courtroom inquiries.
- Replenish supplies as necessary.
- Sanitize and clean the Children's Waiting Room as necessary.
- Report compliance issues as they occur.
- Ensure that information pertaining to individuals who use the Children's Waiting Room remains confidential.

- Monitor parent(s) and child(ren) activities within the Children’s Waiting Room
- Assist with organization of CASA “store” supplies.
- Other duties as assigned by the Executive Director.

Qualifications

- College Graduate or equivalent, one year experience in a social service agency, non-profit organization, childcare organization and/or court-related program preferred
- Demonstrated ability to work with children and their guardians
- Knowledge of general office practices and procedures
- Experience in dealing with the public
- Outstanding communication and human relations skills

Salary Range \$19.00 - \$21.00 per hour (Position contingent on specific funding.)

This position requires interaction with the public and program participants, therefore a COVID-19 vaccination is highly recommended.

CASA of Solano County is committed to the principle of equal employment opportunity for all employees and to providing employees with a work environment free of discrimination and harassment. All employment decisions are based on business needs, job requirements and individual qualifications, without regard to race, color, religion or belief, national, social or ethnic origin, sex (including pregnancy), age, physical, mental or sensory disability, HIV Status, sexual orientation, gender identity and/or expression, marital, civil union or domestic partnership status, past or present military service, family medical history or genetic information, family or parental status, or any other status protected by the laws or regulations in the locations where we operate. CASA of Solano County will not tolerate discrimination or harassment based on any of these characteristics. CASA of Solano County encourages applicants of all ages.

Please send or fax resumes to: NO PHONE CALLS

Candy Pierce, Executive Director
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